

Answer Choices		
I was unable to qualify at other lending institutions	37.59%	109
You were the only affordable option in my local area	23.10%	67
I consider you trustworthy and reputable	64.83%	188
Other (please specify)	6.55%	19
Total Respondents: 290		

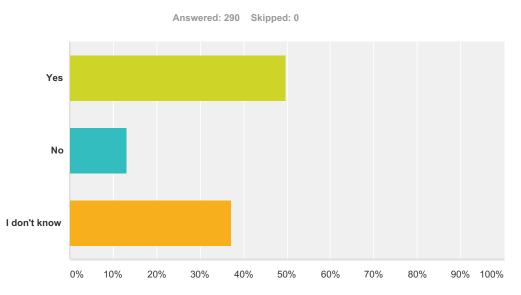
#	Other (please specify)	Date
1	I needed mobilization money for a new contract	7/3/2017 8:16 AM
2	You offered the best rates, and the best terms.	7/3/2017 8:06 AM
3	You were highly recommended by a friend because of your excellent service	6/29/2017 12:36 PM
4	Since the SBA loan is difficult to get, I figured if we were accepted, we had a pretty good business plan. Also it was the lowest interest out there.	6/28/2017 12:24 PM
5	You understood the need for economic inclusion & job creation	6/14/2017 2:27 PM
6	I was able to receive the funds in a short time frame.	6/14/2017 5:30 AM
7	Recomended by provider	6/13/2017 11:11 AM
8	The relationship established with TEC & the ELevate! Program	6/13/2017 10:25 AM
9	I was fairly sure we would get the loan. I'm not sure if I could have elsewhere so I felt like it was better to apply for something more certain.	6/13/2017 8:26 AM
10	I didn't spoke with a couple of gentlemen, they said they were interested in awarding me a small busines loan never heard back from them	6/9/2017 5:21 PM
11	helping to support tribal and local entity	6/7/2017 4:24 PM

Survey: Request for feedback about our services

SurveyMonkey

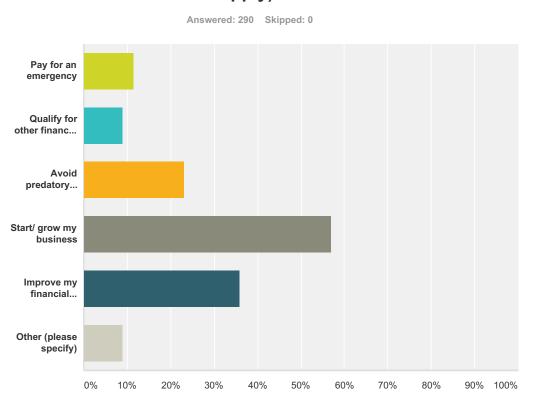
12	payments are secured through percap	6/7/2017 11:58 AM
13	Working to rehabilitate my credit, and I thought this was a good option.	6/7/2017 9:35 AM
14	was referred to you	6/6/2017 2:16 PM
15	Part of the Credit Builders program	6/5/2017 9:24 PM
16	Credit rebuilder program as a part of my debt management plan	6/5/2017 5:41 PM
17	It has been a pleasure working with RDI - Rural Dynamics Inc. of Great Falls MT. Their loan process was so simple! I am ever so grateful for RDI and its services. RDI truly cares about your financial future where other lending institutions don't seem to. Thank you RDI for helping me when others would not! I would highly recommend RDI to anyone looking into credit building or for lending needs.	6/5/2017 10:42 AM
18	it was mentioned to us by other business owners	6/3/2017 9:28 AM
19	Because my bank suggested I go through you	6/2/2017 2:06 PM

Q2 Have you seen an increase in your credit score since obtaining the loan from us?



Answer Choices	Responses	
Yes	49.66%	144
No	13.10%	38
l don't know	37.24%	108
Total		290

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Q3 This loan helped me...(select all that apply).

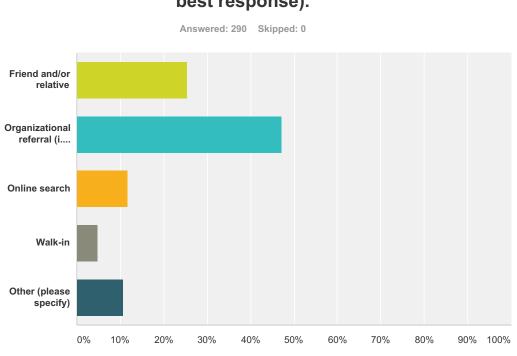
Responses	Responses	
11.38%	33	
8.97%	26	
23.10%	6	
56.90%	16	
35.86%	104	
8.97%	2	

#	Other (please specify)	Date
1	save my reputation in OC, I would have been run out of town	7/3/2017 8:07 AM
2	Home Improvement	6/26/2017 11:04 AM
3	Auto, Home Repairs,	6/22/2017 4:57 PM
4	Retain 16 jobs and create new jobs, finance contracts	6/14/2017 2:27 PM
5	Stay financially sound, meet payroll	6/14/2017 5:30 AM
6	Only way I was able to purchase needed hearing-aids!	6/14/2017 3:59 AM
7	provide a useable kitchen for my wheelchair-bound teenager	6/13/2017 12:49 PM
8	Purchase a Wheelchair accessiable Van	6/13/2017 11:28 AM
9	Made it possible to recieve needed care	6/13/2017 11:11 AM

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10	Get hearing aids I needed/	6/13/2017 8:24 AM
11	By helping me avoid being helpless, without this service I would have lost my independents	6/13/2017 1:14 AM
12	I could not have gotten my equipment to help me live independently as I am blind	6/12/2017 8:32 PM
13	n/a	6/9/2017 5:21 PM
14	Medical needed equipment	6/8/2017 10:59 PM
15	Pay for a much needed vehicle	6/7/2017 1:30 PM
16	helped me get better employment	6/6/2017 7:55 PM
17	Buy home	6/6/2017 2:49 PM
18	pay the tittle to own my truck	6/6/2017 2:16 PM
19	Pay off Debt	6/6/2017 1:39 PM
20	Get equipment that I would otherwise not be able to afford.	6/6/2017 7:26 AM
21	get credit to rent an apartment	6/5/2017 9:24 PM
22	Grow a savings	6/5/2017 5:41 PM
23	Lower interest rates than what I had.	6/5/2017 5:26 PM
24	Grow my credit	6/5/2017 10:26 AM
25	expansion	6/2/2017 2:18 PM
26	Recieve counselling on buisness programs, and tips from my lender.	6/2/2017 1:52 PM



Q4 How did you hear about us? (Select the best response).

Answer Choices	Responses	Responses	
Friend and/or relative	25.52%	74	
Organizational referral (i.e. non-profit or financial institution)	47.24% 1	137	
Online search	11.72%	34	
Walk-in	4.83%	14	
Other (please specify)	10.69%	31	
Total	2	290	

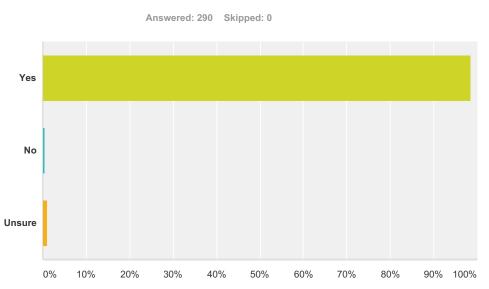
#	Other (please specify)	Date
1	-	7/10/2017 6:04 PM
2	-	7/10/2017 6:04 PM
3	-	7/10/2017 6:04 PM
4	-	7/10/2017 6:04 PM
5	-	7/10/2017 6:03 PM
6	-	7/10/2017 6:03 PM
7	-	7/10/2017 6:03 PM
8	SF City Hall	6/28/2017 5:01 PM
9	Score of Oakland	6/28/2017 12:24 PM
10	Networking event for small businesses in Oakland	6/27/2017 2:26 PM
11	Existing client	6/26/2017 11:50 AM
12	Financial advisor	6/14/2017 5:30 AM

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13	Provider	6/13/2017 11:11 AM
14	Doctor	6/13/2017 8:24 AM
15	as a member of Jefferson Council of the blind	6/12/2017 8:32 PM
16	HSDC SEATTLE	6/12/2017 6:54 PM
17	Tribal office	6/12/2017 6:49 PM
18	Dry creek rancheria	6/10/2017 11:26 PM
19	Tribe	6/7/2017 9:38 PM
20	Dry Creek Rancheria	6/7/2017 11:58 AM
21	My tribe	6/6/2017 2:11 PM
22	Dry Creek Rancheria	6/6/2017 1:39 PM
23	Through my Tribe	6/6/2017 1:05 PM
24	RDi financial counselor	6/5/2017 5:41 PM
25	municipality	6/5/2017 12:34 PM
26	work	6/5/2017 10:21 AM
27	town office	6/5/2017 7:21 AM
28	friends that are business owners	6/3/2017 9:28 AM
29	Presence in my community	6/2/2017 7:49 PM
30	Aware of services	6/2/2017 2:03 PM
31	brochure	6/1/2017 11:40 AM

Q5 Would you recommend our services?



Answer Choices	Responses	
Yes	98.62%	286
No	0.34%	1
Unsure	1.03%	3
Total		290